Thursday, July 18, 2019, 5.30-7.00p
Broughton Room, Crook County Library
175 SW Meadow Lakes Dr., Prineville
OPEN TO THE PUBLIC
I. Additions/deletions from the agenda (ACTION) Looney
2. Conflicts/potential conflicts of interest Looney
3. Public comment Looney
4. Officer elections (ACTION) Looney
5. Consent agenda (ACTION)

Chair
a. Minutes of June 13, 2019, meeting
6. Reports
a. Friends
b. Circulation services

Friends
c. Public services Scheppke
d. Finance
e. Director
7. Old business
a. Meeting and Study Rooms Policy (ACTION)

Nielsen
Nielsen
Nielsen
8. New business
a. New employee Eirlan Haney
9. Agenda items for next meeting, August 8, 2019 (4.00-5.30p)

York
10. Adjournment

Chair
Chair

Other matters may be discussed as deemed appropriate by the Board. If necessary, Executive Session may be held in accordance with ORS 192.660.

The Board of Trustees meets on the 2nd Thursday each month from 5.15 to 6.45 p in the Broughton Room of the Crook County Library at I75 SW Meadow Lakes Dr., Prineville, Oregon. Sign language interpretation for the hearing impaired is available with at least 48 hours' notice.

Thursday, June 13, 2019, 5.15p<br>Broughton Room, Crook County Library<br>175 SW Meadow Lakes Dr., Prineville

Present: Jan Anderson, Pam Looney (Chair), ZuAnne Neal, Buzzy Nielsen (Director), Jane Scheppke (Assistant Director), LaQuita Stec, Cindy York (Operations Manager)
Absent: Jerry Bishop

## I. Additions/deletions from the agenda (ACTION)

President Pam called the meeting to order at 5.15p. ZuAnne moved to approve the agenda as presented. Jan seconded. The motion carried unanimously.

## 2. Conflicts/potential conflicts of interest

None stated.

## 3. Public comment

No public present.

## 4. Consent agenda (ACTION)

a. Minutes of May 9, 2019, meeting

Jan moved to approve the minutes of the May 9, 20I9, regular meeting as presented. LaQuita seconded. The motion carried unanimously.
5. Reports
a. Friends

Buzzy reported on the Friends' behalf:

- The semi-annual May Book Blowout sale made $\$ 1,100$, a respectable figure. The Friends found it much easier to find volunteers compared to the July 4 sale they previously held.
- The annual May at the Museum lecture series drew 95-100 people each week this year. Topics included Rajneeshpuram, women pilots of WWII, songs of the Oregon Trail, and early transportation in Central Oregon.


## b. Circulation services

Cindy delivered the Circulation Services report:

- A recent update to the library's management software caused holds to be orphaned, never appearing on a library's list to pull. It has cut the library's morning pull lists down by over half. A fix hopefully will be in place soon.
- Deschutes Public Library staff have been manually running lists of holds that were missed. This week, CCL received a report with over 320 items, about a week-and-a-halfs worth of missed holds.
- Thanks to the recent software update, patrons can now use longer, more complex passwords on their catalog accounts.
- Sixty people signed up for text notifications during the library's push for signups in May.
- May also saw a record-breaking 3,000 checkouts via OverDrive, the library's downloadable ebook and e-audio service.
- The service that calls patrons to remind them about holds, overdues, etc. has been dying a slow death for years. It's likely to go away completely soon. CCL staff are working on ways to let patrons requiring phone notifications know when their holds are ready to pick up.
- Library Aide Sarah Cummins is resigning effective June 14 to further pursue her education.


## c. Public services

Jane delivered the Public Services report:

- June I3 is the first day of the Summer Reading Program and has proven very busy.
- June 15 is the Summer Reading Kickoff Party. It will feature sno cones, a live band, an obstacle course, exhibitors, popcorn, a scavenger hunt, face painting, and more.
- Public Services staff have been engaging in a lot of outreach, especially while promoting the Summer Reading Program. Children's Services Librarian Jenn Fischer presented at assemblies at Barnes Butte and Crooked River Elementaries as well as to individual classes at Powell Butte Community Charter School. Teen Services Librarian Heather Jones went to all five English classes at Crook County High School, the first successful outreach effort to the high school in a long time. Adult Services Librarian Amber Smith was involved in Crook County On the Move's Mother's Day special event. The library will also be fielding a team at the annual bean bag toss tournament at Popsicles in the Park, a fundraiser for the local chapter of Students Against Destructive Decisions (SADD). The library's newly-christened chonky cat puppet Stanley will make an appearance.
- Sometime later in the summer (no date set, yet), the library will offer a new museum pass to the Oregon Observatory in Sunriver.


## d. Finance

The Board reviewed the fund balances and had no further questions.

## e. Director

Buzzy presented the Director's report:

- Maintenance Custodian Rocky York and Buzzy are working on a plan for cleaning up the landscaping around the library, including hopefully hiring a firm to do an initial cleanup.
- Thanks to the Friends of the Library, there will be three new benches at the library. One will replace the concrete bench near the south entrance. The others will go along the south lawn, after concrete pads are poured for them.
- Buzzy has been involved with a local Arts Committee, coordinated by the Crook County Foundation, to promote more arts and culture in Crook County.
- Buzzy said that his Director's Report was relatively sparse due to his work on the law library and strategic goals, discussed below.


## 6. Previous business

## a. Law Library update

Buzzy updated the Board on progress with the law library. Most books that are coming from the courthouse have been moved, and new titles have started appearing on the shelves. There will be items that can be checked out and others that will be in-library use only. Buzzy is purchasing several new materials. He's also investigating various electronic resources for the public to use, some of which will be accessible offsite and others that will need to be accessed via the law search terminal. In an effort to make the space more accessible, Buzzy will be purchasing an adjustable-height desk for the computer.

## b. RFID update

Cindy reported on progress with installing Radio Frequency Identification (RFID) technology at the library. The contract has not yet been finalized between Deschutes Public Library and the RFID vendor, so there's no timeline yet. Tagging is anticipated to start in August, however.

## 7. New business

## a. Strategic goals draft

Buzzy presented draft strategic goals that he gleaned from meeting with different groups and individuals as part of the strategic planning process. The high-level goals included reaching out to underserved populations, making the library more welcoming, improving accessibility to library services, educating adults on matters of interest, and continuing to help youth in the county succeed and thrive. The Board liked the direction of these goals. Buzzy will begin working on a fuller implementation plan.

## b. Meeting Room Policy (ACTION)

Staff presented a draft revision to the Meeting Room Policy, implementing a room fee for commercial use of the Broughton and Juniper Rooms, as previously discussed during the 2019-20 budgeting cycle. Through discussion, the Board felt that there needed to be language on how and when a paying user might be refunded for cancellations. Buzzy will work with County Counsel on language and bring it back to the next meeting.

## c. Planning for officer elections

Jan and Jerry are up for reappointment at the end of the month and have expressed interest in staying on for another term. The Board discussed options for officer elections in July. Pam is willing to stay on as Chair but would be happy to turn it over to someone else, too. Members wondered if current Vice Chair Jerry would be interested in moving up to Chair. The election will occur at the July meeting.

## 8. Agenda items for next meeting, July II, 2019

- Meeting and Study Rooms Policy
- Strategic plan
- Officer elections


## 9. Adjournment

The meeting adjourned at 6.08p.

# Crook County Library Circulation Services Report July 2019 

Prepared by Cindy York, Library Operations Manager

## Did You Know?

* Paging list update: Innovative's fix finally kicked in on June $17^{\text {th }}$ and our paging list numbers appear to have returned to normal!
* Law library: several items have started circulating and have even shown up on the paging list. It will be interesting to see how popular this collection becomes!
* Adult Spanish collection: relocated the first week in June and now has center aisle exposure (left side of shelf \#9). The move comes after a collection re-evaluation \& upgrade, plus a colorful new look for the spine label too! This is the third move for this collection and as the saying goes "third time is the charm"
* RFID progress: the contract should have been finalized the end of June. The tagging process is set to begin in early August. Since DPL currently has a tagging trolley on site, I was able to inspect it up close \& personal-this will be an adventure!
* New staff: last, but definitely not least, circulation team is happy to announce the addition of our new team member--Eirlan Haney! Because she is already familiar with our library having been a long time library user as well as a member of TLC, transitioning to the Library Aide position should be an easy one for her.


## Circulation Statistics:

High/Low statistics for June:

## Highest Number Recorded

Self-Check Stations
Front Counter Stations
Checkins
Paging List Items
(items leaving the building) Items on Hold Shelf Incoming Crates

287 checkouts on 6/24
228 checkouts on 6/27
497 returns on 6/3
I4I items listed on 6/24
199 items on 6/29
12 crates on 6/3, 6/24

## Lowest Number Recorded

8I checkouts on 6/29
66 checkouts on 6/8
158 returns on 6/I5
32 items listed on 6/4
92 items on 6/IO
5 crates on 6/4, 6/13

## Worth Noting:

June $10^{\text {th }}$ was the last day to process LINX items. Typically there is a slight drop in the amount of items to pull for the paging list as the school year winds down, but due to the recent paging list issues, the numbers are a bit off.


# Crook County Library Public Services Report July 18, 2019 

Prepared by Jane Scheppke, Assistant Director of Library Services

## Summer Reading signups are stellar

I'll cut to the chase: this year, $\mathbf{2 8 6}$ adults, I 19 teens, and $\mathbf{3 6 9}$ kids signed up for the 2019 Summer Reading Program. That's 774 people who have pledged to read for at least 15 minutes a day for at least 32 days this summer. That's also about 170 (!!!) more people than who signed up for the 2018 program. 2019 also marks the first year we've broken 100 teen signups, and is also a high water mark for the number of adult males signing up for the program ( $16 \%$ of all adults - still a hell of a lot of room for improvement, but hey, that's still about 5 percentage points more than last year).

What motivated the uptick in Summer Reading signups this year? The Public Services team credits simplified reading logs, better and more visible prizes, and increased volunteer engagement. Our youth services team was also able to visit every school in the region during the weeks leading up to Summer Reading; this was not the case in 2018. Jenn and Heather made individual classroom visits at the high school and Powell Butte Charter School, and Jenn was able to get Barnes Butte Elementary to distribute Summer Reading fliers to each and every student.

Of course, the true test of the program's success will be how many of our signer-uppers manage to meet the first benchmark on the reading log. For the purposes of reporting on our Ready to Read grant, those who meet 32-day benchmark are considered to have "completed" the program. Completion statistics are used to prove that our Summer Reading program is motivating Crook County residents to improve or maintain their reading habits during the summer months. So keep reading, Crook County! Otherwise, the State of Oregon will reposess all of our prizes-we'll just have to try again next year!

## Programming highlights



As always, the Summer Reading Program started with a bang: the Kickoff Party drew a crowd of 125 Crook Countyites of all ages. Attendees enjoyed face painting, sno cones, the global musical stylings of The Nomads, an obstacle course from Crook County on the Move, and much more.

This year, the library is providing a storytime from 4:00 5:00 PM on Mondays in addition to our usual Wednesday morning program. Summer Stories sessions are aimed
towards a slightly older audience of pre-Ks and early elementary students. Topics have ranged from food to friendship to Bigfoot.

Summer Reading events for adults have been well received this year. Adult Services Librarian Amber Smith and Library Technician Renee Parrott led an Out of This World DIY Spa program on June 19. Participants made bath bombs and masques complete with galacticlooking swirls of glitter and color. On June 26, local author and historian Rick Steber shared stories of Crook County's rough-andtumble past at Tales of the West.

The audience for our teen programs has trended a little younger this year, which hasn't diminished their enjoyment of our programs. At


Teen Late Night, grade 6-I2ers have built robots, planted Mars-ready terraformed terrariums, and made art inspired by the cosmos.

## Cataloging superheroics

Great things are going on behind the scenes of the Public Services Department, too. During the month of June, Cataloging Services Librarian Kim Bales cataloged 849 new items. Bear in mind, the monthly average for new item cataloging is 428 items. The flood of new books, movies, audiobooks and more can be attributed to collection maintenance on the Law Library, and to our Youth Services staff having a surplus of collection development funds to spend from the months when those positions were vacant. To make things even crunchier, Kim was working against an end-of-fiscal-year deadline - because of processes within our ILS, cataloging activities are typically suspended during the last week of June and the first week or two of July. Three cheers to Kim for keeping the new stuff flowing during one of the most hectic times of the year! Hip hip ~

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FUND 101 GENERAL FUND
REVENUE
ACCOUNT
-------------1
LIBRARY
320
329

PERMITS, LICENSES, FEES

| 42 | 18 | PHOTOCOPY FEES |
| :--- | :--- | :--- |
| 42 | 39 | NONRESIDFNT REGISTRATIO |


| 500 | 699.77 | 140 | 6,000 |
| ---: | ---: | ---: | ---: |
| 87 | 60.00 | 69 | 1,000 |
| 587 | 759.77 | 129 | 7,000 |
| 125 | 53.29 | 43 | 1,500 |
| 212 | 224.78 | 106 | 2,500 |
| 337 | 278.07 | 83 | 4,000 |
|  |  |  |  |
| 924 | $1,037.84$ | 112 | 11,000 |
| 924 | $1,037.84$ | 112 | 11,000 |


| $7,206.82$ | 120 |
| ---: | ---: |
| 945.00 | 95 |
| $8,151.82$ | 117 |
| $2,171.26$ | 145 |
| $2,751.34$ | 110 |
| $4,922.60$ | 123 |
| $13,074.42$ | 119 |
| $13,074.42$ | 119 |

6,000
1,000
7,000
1,500
2,500
4,000
11,000
11,000
5019 FINES
5020 IOST OR DAMAGED
50 * LICENSES/PENALTIES

| 117.00 | 117 | 100 | $17.00-$ |
| :---: | :---: | :---: | :---: |
| 117.00 | 117 | 100 | $17.00-$ |
| 117.00 | 117 | 100 | $17.00-$ |
| $101.13-$ |  | 0 | 101.13 |
| $101.13-$ |  | 100 | 101.13 |
| 15.87 | 16 |  | 84.13 |


| 11.00 | 92 | 100 |
| :---: | :---: | ---: |
| 11.00 | 92 | 100 |
| 11.00 | 92 | 100 |
| $134.00-$ | 0 |  |
| $134.00-$ | 0 |  |
| $123.00-1025$ | 100 |  |


| 2.19 | 0 |
| :--- | :--- |
| 2.19 | 0 |
| 2.19 | 0 |
| 2.19 | 0 |



0
5.64
5.64
5.64

0

PREPARED 07/05/2019, 11:33:34 PROGRAM: GM259L

| ACCOUNT | ACCOUNT DESCRIPTION | ESTIMATED | CURRENT **** ACTUAL | ***** \%REV | ESTIMATED | $\begin{gathered} \text { YEAR-TO-DATE ** } \\ \text { ACTUAL } \end{gathered}$ | \%REV | ANNUAL ESTIMATE | UNREALIZED BALANCE |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 3000 LIBRARY |  |  |  |  |  |  |  |  |  |
| 380 | REVENUE |  |  |  |  |  |  |  |  |
| 380 |  |  |  |  |  |  |  |  |  |
| 380 *** | REVENUE | 0 | . 00 |  | 0 | . 00 |  | 0 | . 00 |
| DEPT TOTAL | LIBRARY | 936 | 917.03 | 98 | 11,100 | 13,095.93 | 118 | 11,100 | 1,995.93- |
| FUND TOTAL | GENERAL FUND | 936 | 917.03 | 98 | 11,100 | 13,095.93 | 118 | 11,100 | 1,995.93- |

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REPARED 07/05/2019, 11:33:42
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PROGRAM: GM259L

CROOK COUNTY TREASURER

| 3,337 | .00 | 40,000 | $55,953.77$ | 140 | 40,000 | $15,953.77-$ |
| ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| 18 | .00 | 150 | $1,179.51$ | 786 | 150 | $1,029.51-$ |
| 3,355 | .00 | 40,150 | $57,133.28$ | 142 | 40,150 | $16,983.28-$ |
| 3,355 | .00 | 40,150 | $57,133.28$ | 142 | 40,150 | $16,983.28-$ |
| 3,355 | .00 | 40,150 | $57,133.28$ | 142 | 40,150 | $16,983.28-$ |
|  |  |  |  |  |  |  |
| 3,142 | .00 | 22,000 | $6,663.54$ | 30 | 22,000 | $15,336.46$ |
| 3,142 | .00 | 22,000 | $6,663.54$ | 30 | 22,000 | $15,336.46$ |
| 3,142 | .00 | 22,000 | $6,663.54$ | 30 | 22,000 | $15,336.46$ |


| 01 | 01 | BEGINNING BALANCE |
| :--- | :--- | :--- |
| 01 | 05 | INTEREST EARNED |

REVENUE

$$
8,094.00
$$

$$
90
$$

$$
9,000
$$

$$
9,000
$$

| 3,337 | 25.50 | 1 | 40,000 |
| :--- | :--- | :--- | :--- |
| 3,337 | 25.50 | 1 | 40,000 |
| 3,337 | 25.50 | 1 | 40,000 |
| 4,087 | 25.50 | 1 | 49,000 |
| 10,584 | 25.50 |  | 111,150 |


| $14,566.87$ | 36 | 40,000 |
| :--- | :--- | :--- |
| $14,566.87$ | 36 | 40,000 |
| $14,566.87$ | 36 | 40,000 |
| $22,660.87$ | 46 | 49,000 |
| $86,457.69$ | 78 | 111,150 |

$9,000 \quad 8,094.00$
9,000
9,000
9,000
750.00
9,000
9,000
5.433 .13
$26,339.13$
$24,692.31$

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PREPARED 07/05/2019, 11:41:12
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PROGRAM: GM259L
FUND 401 RESERVE FUND

| ACCOUNT |  |  | $\begin{gathered} \text { ACCOUNT } \\ \text { DESCRIPTION } \end{gathered}$ | $\star * * * * * * * * *$ <br> ESTIMATED | CURRENT **** ACTUAL | ○REV | $\star * * * * * * *$ <br> ESTIMATED | $\begin{gathered} \text { YEAR-TO-DATE ** } \\ \text { ACTUAL } \end{gathered}$ | ㅇRFV | ANNUAL ESTIMATE | UNREALIZED BALANCE |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 6004 LAW LIBRARY |  |  |  |  |  |  |  |  |  |  |  |
| 30 |  |  | REVENUE |  |  |  |  |  |  |  |  |
| 300 |  |  |  |  |  |  |  |  |  |  |  |
|  |  | 01 | BEGINNING BALANCE | 7,087 | . 00 |  | 85,000 | 74,450.13 | 88 | 85,000 | 10,549.87 |
|  |  | 05 | INTEREST EARNED | 62 | . 00 |  | 700 | 1,682.05 | 240 | 700 | $982.05-$ |
|  |  |  | BEGINNING FUND BALANCE | 7,149 | . 00 |  | 85,700 | 76,132.18 | 89 | 85,700 | 9,567.82 |
| 30 |  | ** |  | 7,149 | . 00 |  | 85,700 | 76,132.18 | 89 | 85,700 | 9,567.82 |
| 30 |  | *** | REVENUE | 7,149 | . 00 |  | 85,700 | 76,132.18 | 89 | 85,700 | 9,567.82 |
| 32 |  |  | REVENUE |  |  |  |  |  |  |  |  |
| 32 |  |  | PERMITS,LICENSES, FEES |  |  |  |  |  |  |  |  |
|  |  | 24 | FINES-STATE COURTS | 1,674 | . 00 |  | 20,000 | 19,158.07 | 96 | 20,000 | 841.93 |
| 32 |  | ** | PERMITS,LICENSES, FEES | 1,674 | . 00 |  | 20,000 | 19,158.07 | 96 | 20,000 | 841.93 |
| 32 |  | *** | REVENUE | 1,674 | . 00 |  | 20,000 | 19,158.07 | 96 | 20,000 | 841.93 |
|  | T | TOTAL | LAW LIBRARY | 8,823 | . 00 |  | 105,700 | 95,290.25 | 90 | 105,700 | 10,409.75 |
| 6018 SPECIAL LITIGATION <br> 300  REVENUE <br> 300   |  |  |  |  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |  |  |  |
| 30 |  | ** |  | 0 | . 00 |  | 0 | . 00 |  | 0 | . 00 |
| 30 |  | *** | REVENUE | 0 | . 00 |  | 0 | . 00 |  | 0 | . 00 |
| 38 |  |  | REVENUE |  |  |  |  |  |  |  |  |
| 380 |  |  |  |  |  |  |  |  |  |  |  |
|  |  | 03 | FR RESERVE FUND | 1,426 | . 00 |  | 10,000 | . 00 |  | 10,000 | 10,000.00 |
| 38 |  | ** |  | 1,426 | . 00 |  | 10,000 | . 00 |  | 10,000 | 10,000.00 |
| 38 |  | *** | REVENUE | 1,426 | . 00 |  | 10,000 | . 00 |  | 10,000 | 10,000.00 |
| DEPT TOTAL SPECIAL LITIGATION |  |  |  | 1,426 | . 00 |  | 10,000 | . 00 |  | 10,000 | 10,000.00 |
| FUND TOTAL RESERVE FUND |  |  |  | 10,249 | . 00 |  | 115,700 | 95,290.25 | 82 | 115,700 | 20,409.75 |

PREPARED 07/05/2019, 11:33:55 PROGRAM: GM267C CROOK COUNTY TREASURER


PREPARED 07/05/2019, 11:33:55 PROGRAM: GM267C CROOK COUNTY TREASURER


DETAIL BUDGET REPORT BY CATEGORY

LIBRARY

72742

PREPARED 07/05/2019, 11:33:55 PROGRAM: GM267C CROOK COUNTY TREASURER


PREPARED 07/05/2019, 11:42:04 PROGRAM: GM267C CROOK COUNTY TREASURER

| FUND 4 BA ELE SUB |  | 1 R | RESERVE FUND | DEPT/DIV 6004 DISTRICT ATTORNEY/LAW LIBRARY$\star * * * * * * * * \text { CURRENT********** } \quad * * * * * * * * * * \text { YEAR-TO-DATE } * * * * * * *$ |  |  |  |  |  | ANNUAL BUDGET |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | OBJSUB | ACCOUNT |  |  |  |  |  |  |  |
|  |  | DESCRIPTION | BUDGET | ACTUAL | \% EXP | BUDGET | ACTUAL | \% EXP |  |
| 51 |  |  |  | EXPENSES |  |  |  |  |  |  |  |
| 510 |  |  | PERSONNEL SERVICES |  |  |  |  |  |  |  |
|  | 01 |  | PERSONNEL SERVICES |  |  |  |  |  |  |  |
|  | 01 | 17 | DEPARTMENT HEADS | 0 | . 00 | 0 | 0 | . 00 | 0 | 0 |
|  | 02 | 01 | FICA | 0 | . 00 | 0 | 0 | . 00 | 0 | 0 |
|  | 01 | ** | PERSONNEL SERVICES | 0 | . 00 | 0 | 0 | . 00 | 0 | 0 |
| 510 | ** | ** | PERSONNEL SERVICES | 0 | . 00 | 0 | 0 | .00 | 0 | 0 |
| 51 | ** | ** | EXPENSES | 0 | . 00 | 0 | 0 | . 00 | 0 | 0 |
| 52 |  |  | EXPENSES |  |  |  |  |  |  |  |
| 520 |  |  | MATERIALS \& SERVICES |  |  |  |  |  |  |  |
|  | 02 |  | MATERIALS \& SERVICES |  |  |  |  |  |  |  |
|  | 05 | 74 | PROGRAMS AND OUTREACH | 0 | . 00 | 0 | 0 | . 00 | 0 | 0 |
|  | 10 | 25 | OFFICE SUPPLIES | 0 | . 00 | 0 | 0 | . 00 | 0 | 0 |
|  |  | 26 | ORDINANCE COMPILATION | 625 | . 00 | 0 | 7500 | 783.65 | 10 | 7500 |
|  | 20 | 19 | EQUIPMENT REPAIRS/MAINT. | 0 | . 00 | 0 | 0 | . 00 | 0 | 0 |
|  | 30 | 05 | COLLECTION DEVELOPMENT | 0 | 7852.95 | 0 | 0 | 8438.95 | 0 | 0 |
|  |  |  | BOOKS / PERIODICALS / PUBLICA | 587 | . 00 | 0 | 7000 | 1408.36 | 20 | 7000 |
|  |  | 16 | WESTLAW | 462 | 194.00 | 42 | 5500 | 1473.00 | 27 | 5500 |
|  | 35 | 28 | LEGAL SERVICES | 424 | . 00 | 0 | 5000 | . 00 | 0 | 5000 |
|  | 02 | ** | MATERIALS \& SERVICES | 2098 | 8046.95 | 384 | 25000 | 12103.96 | 48 | 25000 |
| 520 | ** | ** | MATERIALS \& SERVICES | 2098 | 8046.95 | 384 | 25000 | 12103.96 | 48 | 25000 |
| 52 | ** | ** | EXPENSES | 2098 | 8046.95 | 384 | 25000 | 12103.96 | 48 | 25000 |
| 57 |  |  | EXPENSES |  |  |  |  |  |  |  |
| 570 |  |  | MATS/SERV REIMBURSED |  |  |  |  |  |  |  |
|  | 02 |  | MATERIALS \& SERVICES |  |  |  |  |  |  |  |
|  | 70 | 03 | ADMIN CHARGES/CO COUNSEL | 0 | . 00 | 0 | 0 | . 00 | 0 | 0 |
|  | 02 | ** | MATERIALS \& SERVICES | 0 | . 00 | 0 | 0 | . 00 | 0 | 0 |
| 570 | ** | ** | MATS / SERV REIMBURSED | 0 | . 00 | 0 | 0 | . 00 | 0 | 0 |
| 571 |  |  | RESERVED FOR FUTURE EXPNS |  |  |  |  |  |  |  |
|  | 06 |  | NON OPERATING EXPENSES |  |  |  |  |  |  |  |
|  | 90 | 00 | RESERVED FOR FUTURE EXPNS | 4225 | . 00 | 0 | 50700 | . 00 | 0 | 50700 |
|  | 06 | ** | NON OPERATING EXPENSES | 4225 | . 00 | 0 | 50700 | . 00 | 0 | 50700 |
| 571 | ** | ** | RESERVED FOR FUTURE EXPNS | 4225 | . 00 | 0 | 50700 | . 00 | 0 | 50700 |
| 57 | ** | ** | EXPENSES | 4225 | . 00 | 0 | 50700 | . 00 | 0 | 50700 |
| 58 |  |  | EXPENSES |  |  |  |  |  |  |  |
| 580 |  |  | CAPITAL OUTLAY |  |  |  |  |  |  |  |
|  | 04 |  | CAPITAL OUTLAY |  |  |  |  |  |  |  |
|  | 80 | 05 | CAPITAL OUTLAY | 1250 | 1448.00 | 116 | 15000 | 1448.00 | 10 | 15000 |

PREPARED 07/05/2019, 11:42:04 PROGRAM: GM267C CROOK COUNTY TREASURER


# Director's Report <br> July 18, 2019 

Prepared by Buzzy Nielsen, Director of Library Services

## Collections

- We've added or will soon add several new electronic resources to the collection:
- Chilton Library: Auto repair information from the 1940s to the present. This resource will replace our current product, Auto Repair Source. Its historical offerings are better than ARC, and it is much less expensive.
- Gale Legal Forms: Sample forms and sample completed forms that address a number of different legal needs for Oregon: tenancy, child custody, small claims, property, estate planning, etc.
- HeinOnline: Provides access to a number of legal resources in one simple place. It includes US case law, the US code, US law, law dictionaries, access to some legal journals, classic texts, and more, including special collections on slavery, gun regulation, the Pentagon Papers, and more.
- Oregon BarBooks: Online access to publications from the Oregon State Bar, which run the gamut from civil procedure to estate planning to marijuana regulations and everything in between. This is the best source we have for information on specific matters of Oregon law.
- Westlaw: An essential legal resource for attorneys researching case law. It also includes legislative history, and administrative rulings from state and local governments. The Analytical Plus add-on includes legal encyclopedias as well as some law journals.
- The law library collection of print materials is being fleshed out. It now includes reporters of cases from the Oregon Court of Appeals and Supreme Court, publications from the Oregon Bar Association, layperson-oriented materials from the publisher NOLO, and other materials of interest to legal professionals and the general public alike.
- Staff are busily weeding the collection in anticipation of starting the RFID process.


## Facility and vehicles

- There is now an ADA-accessible desk, which can be adjusted dynamically via motor, in the southwest corner of the library. The desk will house the law library search terminal.
- The RFP process to replace the library's lighting with LEDs got lost in the process of some changes in the Administration and Legal departments, but it's now in process. Energy Trust of Oregon also is finalizing its study of the building's climate control efficiency.
- Maintenance Custodian Rocky York has begun the process of improving the library's landscaping. He recently removed the hedges along Meadow Lakes, by the Broughton Room patio. In addition to being overgrown, these hedges had stickers and were prime nesting ground for yellowjackets. We hope to replace them with smaller, more manageable plants next season.
- Together with Michael Ryan of Search and Rescue, I finalized the letter requesting to transfer the bookmobile to the Sheriff's Office to use as a mobile command vehicle. Now we just need to wait for a response from the State Library of Oregon. The State Library has given notice that they approve of this transfer, but we are awaiting an official response.
- Our new weekend cleaners, Advantage Cleaning, started on 7/5/20I9. They're covering the weekend shift so that Rocky doesn't have to work 6 days per week.


## Programs and services

- The library now has tabelcloths, table runners, and vinyl banners that outreach staff can use when they're at events. We're also working on getting a pop-up sign.


## Other

- We recently had an individual and a company approach us interested in investing in library services. Good things are afoot!

175 NW Meadow Lakes Drive, Prineville, OR 97754
(54I) 447-7978 | https://crooklib.org
July 8, 2019
Ross Fuqua
State Library of Oregon
250 Winter St. NE
Salem, OR 97301
Mr. Fuqua:
I write on behalf of the Crook County Library Board of Trustees requesting permission to transfer our bookmobile to another County department. The vehicle was purchased in 2003, partially with an LSTA grant from the State Library of Oregon. The bookmobile had a long and successful run, but the library no longer needs it. The Crook County Sheriff's Search \& Rescue unit has expressed interest in repurposing the bookmobile as a mobile command vehicle. This letter explains the background and rationale for our request to repurpose the bookmobile.

## The grant

Crook County Library serves 23,000 people spread over nearly 3,000 square miles in the center of Oregon. The library's only branch is in Prineville (pop. 10,000), the county's only incorporated town. The remaining residents live in outlying rural communities such as Powell Butte, Post, Paulina, and Juniper Canyon, although none of those communities approach the size of Prineville. These areas are remote, frequently lacking stable Internet and sometimes even utilities such as water and electricity.

In the early 2000s, library staff felt that a bookmobile would be an effective way to serve outlying residents. In 2003, a Blue Bird model bookmobile was purchased for $\$ 140,000$ using funds from the Oregon Community Foundation, Central Oregon Community Investment Board, Friends of the Crook County Library, and LSTA. The successful LSTA grant, project \#03-2-3.I, totaled $\$ 33,600$, of which $\$ 16,300$ was spent to purchase the vehicle. The remainder was spent on books and supplies.

## The glory days of Captain Crook

The bookmobile, affectionately called "Captain Crook", ran successfully for II years, starting in January 2004. It provided several services in addition to regular stops for general browsing by the public (I7 stops, at its peak). Children's services staff visited schools and day cares to provide storytimes. Adult services staff visited senior living facilities to provide checkouts as well as deliver materials to homebound patrons around the county.

Over its run, nearly 80,000 items were checked out through the bookmobile, at one point accounting for a high of $5.3 \%$ of the library's overall annual circulation. The bookmobile's hourly rate of checkouts, 3I, was half as much as the library's overall hourly checkout rate, a respectable number considering the sparse population at many stops. The bookmobile was widely enjoyed in the community; excitement was palpable when it visited the county fair or was in a local parade.

## Retirement of the bookmobile

While bookmobile use and support stayed steady overall, the expense and logistics of operating the vehicle proved challenging. In addition to the direct cost of gasoline, maintenance, etc., County policy required two staff to be on the vehicle at all times. Having two people out of the building at a small library could be difficult, especially considering that visits to some outlying areas required four to five
hours round-trip. In addition, the Great Recession hit Crook County particularly hard: we lost nearly $25 \%$ of our population, and property values, and therefore tax income for the County, tanked.

The number of regular stops were reduced starting in 2009 and cut back even more in 201I. While perhour circulation remained steady, overall use of the bookmobile decreased. A report produced in 201415 ultimately determined that the cost of operating the bookmobile was unsustainable, and it was taken off the road at the end of the fiscal year. It has remained in storage at the Road Department ever since.

## Outreach services now and in the future

While it operated, the bookmobile was synonymous with outreach at Crook County Library. Since 2016, however, the library has shifted to a wider definition of outreach. Staff have resumed regular visits to schools and day cares and have increased efforts to connect with organizations serving teens. In addition, the library is now a regular presence at community meetings, events, and groups aimed at adults, including the Chamber of Commerce, Rotary, Kiwanis, Soroptimists, and more. These new outreach efforts extend well beyond Prineville into the outlying communities.

Our shift in focus has resulted in more programming and services for people of all ages. We've reached several patrons who otherwise may have never connected with the library. Recent programming and outreach statistics show marked increases thanks in part to these connections. In an effort to provide some services to outlying communities, we have also installed several free exchange libraries in Paulina, Powell Butte, and Juniper Canyon, as well as in low income neighborhoods and areas of Prineville with large Latinx populations, a historically-underserved group in the county.

The library is in process of completing a strategic plan for the next five years. Several goals and subgoals arising from that process speak directly to services previously provided by the bookmobile. These goals include promoting use and services to older adults, the Latinx community, and outlying regions; providing better access to individuals with disabilities, including those who are homebound; and spreading early literacy principles among children and caregivers throughout the county.

A bookmobile sounds like it might facilitate achieving these goals, but the financial and logistical challenges remain. It has proven more efficient and effective to send single staff members in smaller vehicles as needed. While Crook County Library has a rich future of outreach ahead of it, the bookmobile currently lacks a place in that future.

## Mobile command in Crook County

The Crook County Sheriff recently had to take their mobile command vehicle (MCV) off the road; it was no longer considered safe to operate. MCVs are primarily used to plan and coordinate incident response, emergency operations, and search \& rescue operations requiring some sort of on-site presence. Without such a vehicle, public safety personnel are using the hoods of their standard squad vehicles for planning, an inadequate but unfortunately necessary option right now.

Demand for an MCV arises frequently in Crook County, which, like the rest of Central Oregon, is prone to fires, missing persons, and automobile accidents due to rapidly increasing populations, increased recreation, and the changing climate. Here are just a few recent incidents for which a command vehicle would have been useful:

- In June, law enforcement had a four-hour standoff with an armed individual after responding to a reported domestic assault.
- Also in June, deputies and volunteers conducted a five-day search for an elderly man in the Ochoco National Forest.
- In August 2017, Crook County hosted one of the largest solar eclipse gatherings in the nation, attracting 80,000 people to the area with commensurate traffic and other issues.
- The last several fire seasons required evacuation of homes in the county, including a fire that threatened parts of Prineville.

In addition to onsite planning for incidents and searches, an MCV would provide other services for Crook County. It could be used in public education events, such as the recent "Disease in the Desert", a full-scale exercise simulating what would happen if a pandemic hit the area. The Sheriff also recently received a FEMA grant, administered by the State of Oregon, to purchase search \& rescue drones. Such drones could be effectively deployed from a command vehicle, allowing them to be quickly taken to the search area and operated from within the vehicle. Finally, an MCV can act as a backup Emergency Operations Center (EOC), should the nature of an emergency compromise the county's public safety facility that currently houses the EOC.

## A new life for the bookmobile?

It is sad to see a great vehicle like the bookmobile go to waste, which is why we propose repurposing it as a command vehicle for the county. Crook County Emergency Manager Mike Ryan has analyzed the bookmobile and found that its design makes it ideal to retrofit as an MCV. It has a relatively open floor plan, a lot of space, and has a built-in generator. The vehicle could easily be installed with radio equipment, computers, satellite Internet, and other hardware to facilitate its use as a command vehicle.

Presented with a variety of options for the bookmobile, the Crook County Library Board of Trustees voted at their April II, 20I9, meeting to investigate transferring the bookmobile to Search \& Rescue. The board felt that the county strongly needs a command vehicle, and that to retrofit the Bookmobile as an MCV would be an effective way to keep the vehicle in the service of the County. Repurposing the vehicle also leverages other federal grants the County has received. In addition to the aforementioned drone grant, the County's emergency planning efforts are primarily funded by the federal Emergency Management Performance Grant program.

Should the transfer be approved, we do not see it as the end of the library's role with the vehicle formerly known as the bookmobile. Our efforts to expand outreach have led to more partnerships with other County departments. Since the 2017 eclipse, the County has built a strong infrastructure to educate the public on emergency response. We see the library as a part of that process. In addition to assisting the Sheriff's Office by distributing information and hosting information sessions, we also foresee opportunities for joint appearances at fairs and other educational events.

## How to proceed

As the granting agency, we request permission from the State Library of Oregon to transfer the Crook County Library bookmobile to the Sheriff's Office for use as a mobile command vehicle. We are aware that there may be federal requirements for disposition of the bookmobile, since it was partially purchased with federal funds. It is difficult to price such a customized vehicle, but we estimate that its value is $\$ 7,500-\$ 12,500$. The LSTA grant paid for approximately $12 \%$ of the original value of the vehicle, accounting for $\$ 900-\$ 1,500$ of the remaining value.

We would appreciate any guidance you have for how to proceed with this request, should you approve it. If there is any additional information we can provide to help you analyze our request, we are happy to provide it. Thank you for your consideration. Please don't hesitate to contact me if you have questions.

Sincerely,


Buzzy Nielsen
Director of Library Services
bnielsen@crooklib.org
54I-447-7978 x314

## Statistics, July 2018 - June 2019

| ACTIVITY | Annual change | Monthly average | Total | Jun | May | Apr | Mar | Feb | Jan | Dec | Nov | Oct | Sep | Aug | Jul |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Collection use |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Physical circulation activity |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Checkouts: selfcheck | -12.4\% | 5,195 | 62,335 | 4,796 | 4,849 | 4,886 | 5,758 | 4,313 | 5,859 | 4,790 | 5,521 | 5,186 | 4,639 | 5,858 | 5,880 |
| Checkouts: desk | 0.7\% | 3,589 | 43,063 | 3,402 | 3,034 | 3,481 | 4,339 | 3,492 | 4,348 | 3,423 | 3,365 | 3,414 | 3,170 | 3,887 | 3,708 |
| Outreach checkouts |  | 27 | 296 | - | 71 | 18 | 17 | 176 | 14 | - | - | - | - | - | - |
| Total physical circ. | -9.0\% | 8,808 | 105,694 | 8,198 | 7,954 | 8,385 | 10,114 | 7,981 | 10,221 | 8,213 | 8,886 | 8,600 | 7,809 | 9,745 | 9,588 |
| Items lent w/in system | -6.2\% | 2,996 | 35,952 | 2,876 | 2,651 | 3,038 | 3,387 | 2,643 | 3,449 | 2,721 | 2,962 | 3,086 | 2,990 | 3,255 | 2,894 |
| Items borrowed w/in system | -6.8\% | 987 | 11,847 | 909 | 918 | 1,056 | 1,150 | 946 | 1,248 | 919 | 999 | 946 | 822 | 981 | 953 |
| Outside ILLs borrowed | 2.9\% | 30 | 354 | 13 | 29 | 33 | 37 | 21 | 48 | 27 | 27 | 27 | 26 | 34 | 32 |
| Outside ILLs lent | -20.5\% | 3 | 35 | 4 | 3 | 2 | 1 | 3 | 1 | 2 | 1 | 2 | 4 | 5 | 7 |
| Checkins | -8.1\% | 8,026 | 96,307 | 7,168 | 7,240 | 8,205 | 8,942 | 7,123 | 8,673 | 7,939 | 7,858 | 7,938 | 7,241 | 8,736 | 9,244 |
| Paging list items | -3.6\% | 2,640 | 31,680 | 2,301 | 2,508 | 2,507 | 2,821 | 2,482 | 3,161 | 2,337 | 2,574 | 2,787 | 2,657 | 2,865 | 2,680 |
| Electronic use |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Ancestry searches | -99.8\% | 19 | 229 | 3 | 1 | 3 | 5 | 11 | 9 | 61 | - | 48 | 28 | 46 | 14 |
| Ancestry content views | -99.6\% | 17 | 206 | 3 | 1 | 5 | 18 | 16 | 10 | 26 | - | 49 | 30 | 37 | 11 |
| Auto Repair sessions | 405.6\% | 8 | 91 |  | 13 | 6 | 11 | 5 | - | 3 | 36 | 9 | - | 6 | 2 |
| Auto Repair full-text views | 14.8\% | 14 | 70 |  |  |  |  |  |  |  | - | 51 | - | 17 | 2 |
| Gale inside sessions | 4942.9\% | 88 | 1,059 | 39 | 206 | 96 | 298 | 191 | 82 | 125 | 2 | 1 | 3 | 16 | - |
| Gale remote sessions | -44.1\% | 24 | 284 | - | - | 1 | 42 | 1 | - | - | - | 41 | 39 | 153 | 7 |
| Gale full-text views | -34.1\% | 16 | 189 | - | 15 | 7 | 49 | 1 | 14 | 12 | 3 | 7 | 13 | 61 | 7 |
| HeritageQuest searches | -98.3\% | 86 | 1,027 | 100 | - | 52 | 16 | 69 | 146 | 33 | 136 | 31 | 34 | 127 | 283 |
| HeritageQuest views | -99.5\% | 77 | 918 | 39 | - | 23 | 12 | 47 | 62 | 17 | 83 | 39 | 15 | 239 | 342 |
| LearningExpress sessions | 494.1\% | 8 | 101 | 23 | 63 | - | 1 | 1 | - | 2 | 8 | - | 1 | - | 2 |
| LearningExpress resources | 2.6\% | 3 | 39 | 3 | 15 | - | 3 | - | - | 5 | 7 | - | 1 | - | 5 |
| OverDrive checkouts | 30.2\% | 2,819 | 33,832 | 2,909 | 3,100 | 2,951 | 2,833 | 2,667 | 2,963 | 2,772 | 2,789 | 2,804 | 2,595 | 2,786 | 2,663 |
| OverDrive new users | 42.0\% | 24 | 284 | 22 | 22 | 25 | 30 | 22 | 27 | 17 | 21 | 18 | 20 | 30 | 30 |
| Rocket Lang. content use | -18.2\% | 1 | 9 | - | - | - | - | - | - | 1 | 3 | 1 | - | - | 4 |
| Rocket Lang. new users |  | 0 | 5 | - | - | - | - | - | - | - | - | - | - | - | 5 |
| Small Engine sessions | -28.6\% | 0 | 5 | - | 1 | - | - | 1 | 1 | 1 | - | 1 | - | - | - |
| Small Engine content views | 20.0\% | 1 | 6 | - | 2 | - | - | - | 2 | 1 | - | 1 | - | - | - |
| Website sessions | 14.4\% | 2,258 | 27,098 | 2,375 | 2,259 | 2,211 | 2,456 | 2,163 | 2,376 | 2,023 | 2,153 | 2,134 | 2,045 | 2,412 | 2,491 |
| Website unique users | 10.0\% | 1,181 | 14,169 | 1,279 | 1,151 | 1,187 | 1,219 | 1,097 | 1,239 | 1,047 | 1,221 | 1,229 | 1,045 | 1,206 | 1,249 |
| Website pageviews | 26.8\% | 4,054 | 48,644 | 4,485 | 4,253 | 3,909 | 4,460 | 3,771 | 4,484 | 3,776 | 3,838 | 3,501 | 3,347 | 4,320 | 4,500 |
| Total electronic use | -1.7\% | 2,939 | 35,269 | 2,954 | 3,133 | 2,986 | 2,915 | 2,731 | 3,051 | 2,834 | 2,885 | 2,952 | 2,654 | 3,140 | 3,034 |
| Totgl collection use 3 | -7.3\% | 11,747 | 140,963 | 11,152 | 11,087 | 11,371 | 13,029 | 10,712 | 13,272 | 11,047 | 11,771 | 11,552 | 10,463 | 12,885 | 132622 |

Annual Monthly

| ACTIVITY | change | average | Total | Jun | May | Apr | Mar | Feb | Jan | Dec | Nov | Oct | Sep | Aug | Jul |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Average use/day |  | N/A | N/A | 446 | 426 | 437 | 501 | 487 | 531 | 442 | 490 | 444 | 436 | 477 | 505 |
| Library use |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Days open |  | 25 | 301 | 25 | 26 | 26 | 26 | 22 | 25 | 25 | 24 | 26 | 24 | 27 | 25 |
| Hours open |  | 235 | 2,820 | 234 | 246 | 250 | 243 | 196 | 237 | 222 | 223 | 250 | 223 | 257 | 239 |
| Patron visits |  | 12,137 | 145,640 | 11,122 | 11,488 | 12,304 | 13,340 | 10,677 | 13,374 | 11,625 | 12,915 | 12,845 | 11,132 | 12,324 | 12,494 |
| New patrons | -2.0\% | 84 | 1,002 | 92 | 94 | 81 | 104 | 65 | 88 | 62 | 77 | 94 | 55 | 96 | 94 |
| Reference Interactions | -16.5\% | 81 | 971 | 89 | 99 | 70 | 102 | 79 | 76 | 62 | 90 | 70 | 45 | 77 | 112 |
| Computer sessions |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Desktop sessions | -13.8\% | 763 | 9,155 | 646 | 771 | 875 | 812 | 666 | 858 | 721 | 711 | 768 | 677 | 864 | 786 |
| Wifi sessions |  |  | - |  |  |  |  |  |  |  |  |  |  |  |  |
| Total Internet use |  | 763 | 9,155 | 646 | 771 | 875 | 812 | 666 | 858 | 721 | 711 | 768 | 677 | 864 | 786 |
| Laptop sessions | -24.3\% | 19 | 230 | 36 | 18 | 9 | 23 | 19 | 29 | 28 | 19 | 14 | 16 | 11 | 8 |
| AWE sessions | 4.0\% | 428 | 5,138 | 453 | 377 | 363 | 554 | 371 | 507 | 434 | 466 | 384 | 296 | 432 | 501 |
| Meetings held |  | 101 | 1,209 | 104 | 106 | 103 | 112 | 103 | 101 | 98 | 107 | 101 | 92 | 92 | 90 |
| Collection activity |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| New items | 3.2\% | 428 | 5,138 | 849 | 586 | 743 | 427 | 343 | 281 | 185 | 195 | 320 | 452 | 460 | 297 |
| Books \& print | 7.2\% | 368 | 4,420 | 801 | 480 | 617 | 365 | 300 | 240 | 136 | 142 | 268 | 398 | 392 | 281 |
| Audio | 0.6\% | 29 | 343 | 23 | 48 | 86 | 13 | 19 | 13 | 19 | 23 | 38 | 23 | 26 | 12 |
| Movies | -27.2\% | 31 | 375 | 25 | 58 | 40 | 49 | 24 | 28 | 30 | 30 | 14 | 31 | 42 | 4 |
| Items withdrawn | -34.7\% | 306 | 3,671 | 448 | 338 | 608 | 513 | 111 | 131 | 200 | 166 | 122 | 382 | 376 | 276 |
| Billed/damaged not paid | -11.7\% | 38 | 452 | 72 | 67 | 48 | 51 | 24 | 23 | 6 | 43 | 36 | 42 | 26 | 14 |
| Claimed returned | -38.9\% | 1 | 11 | 2 | 1 | 1 | - | 2 | 2 | - | - | 1 | 1 | 1 | - |
| Long missing | 2.1\% | 16 | 195 | 5 | 6 | 22 | 10 | 11 | 23 | 19 | 14 | 19 | 24 | 30 | 12 |
| Withdrawn | -38.5\% | 251 | 3,013 | 369 | 264 | 537 | 452 | 74 | 83 | 175 | 109 | 66 | 315 | 319 | 250 |
| Net change in items | 1780.8\% | 122 | 1,467 | 401 | 248 | 135 | (86) | 232 | 150 | (15) | 29 | 198 | 70 | 84 | 21 |
| Items Processed | 21.3\% | 508 | 6,101 | 678 | 651 | 754 | 589 | 360 | 562 | 254 | 262 | 328 | 519 | 558 | 586 |
| Items Repaired | 159.8\% | 359 | 4,312 | 159 | 382 | 368 | 443 | 359 | 281 | 626 | 278 | 682 | 396 | 206 | 132 |
| Programs and outreach |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Children's programs |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| \# Programs | -39.8\% | 6 | 74 | 8 | 9 | 7 | 10 | 6 | 7 | 6 | 2 | 4 | 2 | - | 13 |
| Program attendance | -36.6\% | 204 | 2,451 | 236 | 233 | 179 | 326 | 190 | 199 | 130 | 18 | 305 | 70 | - | 565 |
| \# Outreach | -19.4\% | 15 | 179 | 5 | 38 | 33 | 38 | 27 | 31 | 5 | 1 | - | 1 | - | - |
| Outreach attendance | -16.7\% | 363 | 4,350 | 1,542 | 521 | 352 | 1,056 | 405 | 376 | 68 | 10 | - | 20 | - | - |
| \# Total | -26.7\% | 21 | 253 | 13 | 47 | 40 | 48 | 33 | 38 | 11 | 3 | 4 | 3 | - | 13 |
| Total attendance | -25.1\% | 567 | 6,801 | 1,778 | 754 | 531 | 1,382 | 595 | 575 | 198 | 28 | 305 | 90 | - | 565 |
| Teen programs |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| \# Programs | -22.0\% | 3 | 39 | 3 | 3 | 5 | 5 | 6 | 4 | 3 | - | 2 | 1 | - | 7 |
| Attachment 6.e.3 |  |  |  |  |  |  |  |  |  |  |  |  |  |  | 24 |


| ACTIVITY | Annual change | Monthly average | Total | Jun | May | Apr | Mar | Feb | Jan | Dec | Nov | Oct | Sep | Aug | Jul |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Program attendance | -17.8\% | 25 | 305 | 21 | 13 | 76 | 18 | 13 | 21 | 23 | - | 2 | 2 | - | 116 |
| \# Outreach | -34.5\% | 2 | 19 | 1 | 8 | 5 | 1 | 2 | 2 | - | - | - | - | - | - |
| Outreach attendance | -37.8\% | 87 | 1,045 | 67 | 427 | 103 | 165 | 158 | 125 | - | - | - | - | - | - |
| \# Total | -26.6\% | 5 | 58 | 4 | 11 | 10 | 6 | 8 | 6 | 3 | - | 2 | 1 | - | 7 |
| Total attendance | -34.2\% | 113 | 1,350 | 88 | 440 | 179 | 183 | 171 | 146 | 23 | - | 2 | 2 | - | 116 |
| Adult programs |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| \# Programs | 67.4\% | 6 | 72 | 6 | 10 | 6 | 7 | 8 | 3 | 1 | 2 | 10 | 6 | 4 | 9 |
| Program attendance | 53.4\% | 201 | 2,411 | 99 | 546 | 127 | 202 | 238 | 149 | 7 | 92 | 492 | 92 | 92 | 275 |
| \# Outreach | -40.0\% | 1 | 6 | 2 | 1 | 1 | - | - | - | - | - | - | - | 2 | - |
| Outreach attendance | 48.6\% | 22 | 263 | 43 | 132 | 56 | - | - | - | - | - | - | - | 32 | - |
| \# Total | 47.2\% | 7 | 78 | 8 | 11 | 7 | 7 | 8 | 3 | 1 | 2 | 10 | 6 | 6 | 9 |
| Total attendance | 52.9\% | 223 | 2,674 | 142 | 678 | 183 | 202 | 238 | 149 | 7 | 92 | 492 | 92 | 124 | 275 |
| Total \# programs | -18.4\% | 32 | 389 | 25 | 69 | 57 | 61 | 49 | 47 | 15 | 5 | 16 | 10 | 6 | 29 |
| Total attendance | -16.0\% | 902 | 10,825 | 2,008 | 1,872 | 893 | 1,767 | 1,004 | 870 | 228 | 120 | 799 | 184 | 124 | 956 |
| Outreach activities only | -21.8\% | 17 | 204 | 8 | 47 | 39 | 39 | 29 | 33 | 5 | 1 | - | 1 | 2 | - |
| Outreach attendance only | -20.1\% | 472 | 5,658 | 1,652 | 1,080 | 511 | 1,221 | 563 | 501 | 68 | 10 | - | 20 | 32 | - |
| Volunteering |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Volunteers |  | N/A | N/A | 16 | 10 | 9 | 9 | 9 | 10 | 10 | 12 | 11 | 11 | 10 | 12 |
| Volunteer Hours | 21.6\% | 28 | 332 | 47 | 21 | 28 | 26 | 18 | 22 | 19 | 29 | 34 | 24 | 29 | 34 |

# Crook County Library Meeting and Study Rooms Policy 

Last revised October 11, 2018-July 18, 2019; effective August I, 2019

We have three meeting rooms that the public can use. The Broughton Room is a large multi-purpose room which seats up to 120 and has a kitchenette, patio, and audiovisual equipment. The Juniper Room holds a conference table, chairs, and audiovisual equipment, with seating for up to 15. The Study Room may be used more informally by individuals or groups up to 12 .

## Purpose and Scope

The meeting rooms are primarily for our events and the-Friends of the Library activities. However, if you are a nonprofit, civic, or community organization, government entity, or private party, you may use the meeting rooms without charge for non-commercial purposes such as meetings, lectures, parties, classes, etc.

You may use our meeting rooms for commercial activities - which include selling products/services or hosting events where a fee is charged - for $\$ 20$ per hour, billable in hourly increments. We do not allow commercial activities in our rooms, including but not limited to selling or advertising products and services or hosting events with entrance fees.At their discretion, the Library Director or designee may allow registered not-for-profit entities to host fundraisers or charge for events. Such organizations may be asked to submit proof of their taxexempt status. If you are a business or commercial organization, you may use the meeting rooms without charge for educational and informational purposes or for staff meetings and trainings providing no goods or services are being sold or advertised.

Meeting room use does not constitute an endorsement of your beliefs by us or Crook County. Publicity should not give the impression that we or the County sponsor or support your event. You may not use our or the County's contact information or logos for events unless we or the County are co-sponsors.

## Broughton and Juniper Room Use

1. You must be at least 18 years old to book a room or check out a key. A responsible adult must be present during the event at all times.
+.2. For commercial room use, you must pay in full before a key will be issued.
Z.3. Reservations may be made up to three months in advance and are confirmed on a first-come, firstserved basis, with preference given to our or the-Friends of the Library's events. To confirm a booking, complete a reservation form and return it to us within six library business days.
3.4. Room occupancy limits are 120 for the Broughton Room and 15 for the Juniper Room. Please do not exceed these limits.
4.5. Events are to be confined within the rooms in which they're scheduled.

5-6. You may schedule events between 6:00 am and 10:00 pm.
6.7. To ensure equitable access by the community, we generally will not allow the same individual or group to regularly use the each rooms more than once a week.
7.8. If your event occurs when the library is closed, you must pick up a key beforehand during library open hours. We are unable to provide staff to open the building should you forget to pick up a key.
8.9. Please use only official library contact channels for to coordinateing your event. Staff are unable to respond to requests made using their personal contact information or social media accounts.
Meeting Room Policy
9.10. We do not provide storage for meeting room users.
10.11. To ensure access for other library users, please ask your event attendees, if they're able, to use the parking lot across the street from the library.
12. Please try to give us at least 24 hours' notice for cancellations.
13. We will refund paying meeting room users in full if the event is cancelled with at least 24 hours' notice. Otherwise, we will retain a non-refundable deposit of $\$ 20$. Refunds will not be issued if you fail to pick up a key.
14. For safety, please do not cook on the Broughton Room patio. A range is available inside.
H. 15 . $\qquad$ You or your organization will be charged for any damage caused by you or your attendees to the furnishings, artwork, equipment, building, landscaping, or other Library or County property.
12.16. You are expected to leave the facilities in clean, safe condition. A charge of at least $\$ 25.00$ will be assessed if cleaning the room requires an abnormally large amount of staff time. If the meeting room is dirty or something is otherwise amiss upon arrival, please contact us immediately.

## Study Room Use

You may use our Study Room with or without prior reservation during library open hours. Most provisions noted above apply to the Study Room with the following exceptions:
I. Individuals of any age may book the Study Room.
2. Reservations may be made up to three weeks in advance and are confirmed on a first-come, firstserved basis, with preference given to our or the-Friends of the Library's events. To confirm a booking, check with staff at the service desk.
3. The room occupancy limit is 12 people. Please do not exceed this limit.
4. We generally will not allow the same individual or group to regularly use the room more than twice a week or three hours per day.

## Legal Restrictions

I. You and your attendees must abide by this policy, the Code of Conduct, other Library and County policies, any accompanying rules of use, and all local, state, and federal laws. Users also must follow library staff requests. Failure to comply with policies, laws, or staff requests may result in immediate termination of events, fees, and possible denial of future room use, per our Use Restrictions Policy.
2. People attending events must make their own provisions for childcare. Children under the age of ten may not be left unattended in the library. Children are welcome at all meeting room events, but you are expected to ensure proper supervision as determined by Oregon childcare regulations.
3. Smoking, vaping, and using alcohol-or, tobacco, or marijuana products are not allowed on library grounds.
4. The Library and County do not assume liability for personal injuries or for damage or theft of personal property which occur as a result of the actions of meeting room users.
5. Unauthorized reproduction or public display of any recorded audio, video, or other intellectual property in our meeting rooms is prohibited if such reproduction is not covered by our or your public performance licenses or for which a written waiver of the applicable rights has not first been obtained.

Exceptions to this policy are at the discretion of the Library Director or designee.

