

January 23, 2026

**Community Health Advisory Council**

January 23<sup>rd</sup>, 2026

9:00am-11:00am

Location:

Crook County Health Department 375 NW Beaver St Ste 100, Prineville, OR 97754

**Virtual Option:**

**Appointed Members:**

Chair: Katie Plumb – Health & Human Services Director [kplumb@crookpublichealthor.gov](mailto:kplumb@crookpublichealthor.gov)

Erika Frickey – Juvenile Department Director [erika.frickey@crookcountyor.gov](mailto:erika.frickey@crookcountyor.gov)

Vice Chair: April Pham – Prineville Mosaic Manager [april.pham@mosaicmedical.org](mailto:april.pham@mosaicmedical.org)

Hope Porterfield – LCSW and Certified Drug &

Alcohol Counselor [hopeporterfieldlcsw@m3alliancellc.com](mailto:hopeporterfieldlcsw@m3alliancellc.com)

LaDele Harris – Community Member [llh.dbh6@gmail.com](mailto:llh.dbh6@gmail.com)

Grant Hayball – CCSD, Director of Special Education [grant.hayball@crookcountyschools.org](mailto:grant.hayball@crookcountyschools.org)

Audra Oliver – Community Member [dogsplus@prodigy.net](mailto:dogsplus@prodigy.net)

**Absent Members:**

Courtney Paresa – Physical Therapist and Clinic Lead at St. Charles

Prineville [cbparesa@stcharleshealthcare.org](mailto:cbparesa@stcharleshealthcare.org)

Bill Elliot – Undersheriff, Crook County Sheriffs Office [bill.elliott@crookcountysheriff.org](mailto:bill.elliott@crookcountysheriff.org)

Kimberli Munn – Chief Nursing Officer at St. Charles [krmunn@stcharleshealthcare.org](mailto:krmunn@stcharleshealthcare.org)

Devon Nelson-Harmon – Crook County NAMI Representative [organize@namicentraloregon.org](mailto:organize@namicentraloregon.org)

Tom Evans – Veteran's Service Officer [Tom.Evans@crookcountyor.gov](mailto:Tom.Evans@crookcountyor.gov)

**Guests & Staff:**

Alexandra Greenberg – CCHHS Mental Health & Suicide Prevention

Coordinator [agreenberg@crookpublichealthor.gov](mailto:agreenberg@crookpublichealthor.gov)

Kate Stanley – BestCare, Program Manager of Intensive Services - Crisis Response

Team [kates@bestcaretreatment.org](mailto:kates@bestcaretreatment.org)

Gregg Markward – St. Charles Community Benefit

Specialist [gsmarkwardt@stcharleshealthcare.org](mailto:gsmarkwardt@stcharleshealthcare.org)

Riley Martin – CCHHS Public Health Emergency Preparedness

Coordinator [rmartin@crookpublichealthor.gov](mailto:rmartin@crookpublichealthor.gov)

Stephanie O'Neal – CCHHS Prevention & Promotion

Supervisor [SONeal@crookpublichealthor.gov](mailto:SONeal@crookpublichealthor.gov)

Shawna Holland – OSU Extension [shawna.holland@oregonstate.edu](mailto:shawna.holland@oregonstate.edu)

Topic/Activity	Facilitator(s)	Notes & Action Items
Welcome, Roll Call & Introductions	Katie	
Introduction to Special Meeting Topic		We are doing the first of two sessions to begin building our 2026-2029 workplan for CHAC.
Discuss Community Vision	Katie/Group	<p>Everyone take a few minutes to write down (~5min):</p> <ol style="list-style-type: none"> <li>1. What are your dreams for the community?</li> <li>2. What does success look like?</li> <li>3. How things ought to be.</li> <li>4. What people and conditions would look like if things were consistent with that picture.</li> </ol> <p>~5min of discussing answers with group</p> <p>~30-35min of group discussion on these topics</p> <p>The discussion brought up the following areas as things the group dreams for this community:</p> <ul style="list-style-type: none"> <li>• Temporary housing/shelters for youth &amp; elderly</li> <li>• Sober adult activities</li> <li>• Increased youth activities</li> <li>• Affordable groceries</li> <li>• Resources for mental and behavioral health, treatment, food, childcare, transportation and domestic violence</li> <li>• Medical providers for life-long access, specifically for specialist doctors</li> <li>• Mental Health counselors at each school OR a school-based health center at each school</li> <li>• Start working within the socioeconomic status level of issues and work from there</li> <li>• Decrease stigma around social-emotional learning</li> <li>• Increase activity/use of the community garden</li> </ul>

		<ul style="list-style-type: none"> <li>• People knowing/education on how to access and have opportunity for resources within Crook County</li> <li>• Focus and improve the financial burden</li> <li>• Having a community center</li> <li>• More family-wage jobs</li> <li>• Decrease stigma around mental health</li> <li>• Warming shelter/save spaces for people in need</li> <li>• Affordable and accessible childcare</li> <li>• Having more holistic approaches to overall health</li> </ul>
Problem Identification	Katie	<p>Review of:</p> <ul style="list-style-type: none"> <li>• St. Charles Community Needs Assessment</li> <li>• Central Oregon Health Council Regional Health Improvement Plan</li> <li>• Crook County Modernization Plan</li> </ul> <p>~20-30min with everyone going around and filling out information about what they think is needed related to problems within our community based on needs from the above-mentioned documents.***</p> <p>~20min of group discussion of answers</p> <p>The breakout session and discussion brought up the following areas as things the group dreams for this community:</p> <ol style="list-style-type: none"> <li>1. Problems not previously identified:             <ol style="list-style-type: none"> <li>a. Lack of community readiness for change</li> <li>b. Resources for mothers/children</li> <li>c. Language barriers</li> <li>d. Expand on distrust/community attitudes towards health services/education and accepting assistance</li> <li>e. Any issues in the schools?</li> <li>f. Community engagement vs. Opinions about what is happening</li> <li>g. Community togetherness/kindness</li> </ol> </li> <li>2. Problem Details</li> </ol>

		<ul style="list-style-type: none"> <li>a. Rides – families with small kids</li> <li>b. Specialist appointments in Bend</li> <li>c. Community Health Worker (CHW) assistance for OHP clients with transportation assistance availability</li> <li>d. Stakeholders engaged – includes concerned community members and general public</li> <li>e. Small town mentality</li> <li>f. Transpiration – is there still bus service for outskirt areas?</li> </ul> <p>3. Populations with greater/specific needs</p> <ul style="list-style-type: none"> <li>a. Juniper Canyon or any outskirt area</li> <li>b. Respite/Stabilization Center</li> <li>c. Houseless and mentally ill</li> <li>d. Special needs – especially adults and caretakers</li> <li>e. Foster youth and those in shelter</li> <li>f. Under employed/Financially strained</li> <li>g. Language</li> <li>h. Single parents/guardians</li> <li>i. Those with adverse childhood experiences (ACEs)</li> <li>j. Domestic violence survivors</li> <li>k. Those with combined needs</li> </ul> <p>4. CHAC Influence</p> <ul style="list-style-type: none"> <li>a. Invitation to more entities/community to join or support – families, end users, etc. Have ads or combo meetings</li> <li>b. Increase CHW in all areas of “Health” to address issues before crisis level = health care costs decrease and health literacy increases</li> <li>c. Engage with Coordinated Care Organization (CCO) innovator agent directly</li> <li>d. Early identification of a problem before it becomes a problem?</li> <li>e. Plan progress sharing</li> </ul>
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Update on gaps in meetings***		Due to an interruption during the Zoom meeting, there was a brief period in which the video recording was unavailable. Please refer to the written minutes (above) for details related to the breakout sessions of the CHAC group.
Future Topics		<p>AT next Workplan Session, CCHHS staff will bring together the information from todays meeting to better suite a Vision and Mission Statement.</p> <p>Brainstorm and Draft Objectives for Workplan based on information today.</p>
Next Meeting		Regular Session – Monday February 2, 2026 at 11:00am.
Adjourn	Katie	11:00am