



## 2018-2019 PROPERTY TAX INFORMATION

200 NE Second Street, Suite 100, Prineville, OR 97754  
541-447-6554  
cctreasurer@co.crook.or.us

### HOW AND WHERE TO PAY YOUR TAXES

You may pay your taxes in person at the Crook County Tax Office, 200 NE Second Street in Prineville or **use the convenient drop box located on the front of the building.**

You also may pay taxes online ([www.co.crook.or.us](http://www.co.crook.or.us)) using a credit/debit card or Echeck through our secure third party vendor, Point & Pay. There will be a convenience fee of \$2.00 for Echeck, or a 2.5% fee for credit/debit card payments (\$2.00 minimum). If using a VISA Signature debit card, a \$3.95 convenience fee will be charged. **To pay by phone using a credit/debit card, please call 1-866-587-3594.** There will be a convenience fee of 2.5% (\$2.00 minimum) for credit/debit card transactions based on the payment amount or a flat \$2.00 charge for Echeck transactions.

**ONLINE BILL PAYMENTS:** Payments through your bank's online banking services often take 2-3 days to be processed by the bank and arrive with **no postmark**. These payments are posted to your tax account with the **date they are received in the tax office**. If this is your preferred method of payment, please schedule accordingly.

### IMPORTANT INFORMATION ABOUT POSTMARKS

Tax payments must be delivered or postmarked on or before November 15, 2018. The U.S. Postal Service postmark is the date the payment is considered received, as mandated by State statute. Some postal facilities forward their mail to a larger Postal Center for postmarking. This may delay the actual date your payment is postmarked and jeopardize a significant discount on your taxes. Please take the appropriate steps to ensure your payment is postmarked on or before November 15, 2018.

With the consolidation of Post Office locations and closing of Post Office Sorting Facilities – please be aware that mail deposited at some postal facilities can take **2-3 days** to be postmarked.

**We are NOT RESPONSIBLE for postmark delays.**

We **strongly** recommend any payments sent on the 14<sup>th</sup> or 15<sup>th</sup> be mailed at the Post Office's inside counter with a hand stamped postmark to avoid any postmark delays from a drop box or mail sorting facility.

The back of your tax statement contains additional important information about payment instructions, delinquent taxes and lien dates, foreclosure, and property value appeal rights.

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### ESCROWED PROPERTY TAXES

**It is the Property Owner's responsibility to know if the lender will be paying the taxes**

Generally, if you received a yellow statement from the County, this indicates that a lender has requested your information and will be making the payment. If you received a green statement, no lender has requested your information. If in doubt, please contact your lender.

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### QUESTIONS

For questions concerning property tax amounts, contact Crook County Tax Office at 541-447-6554.

For questions concerning property tax values, contact Crook County Assessor's Office at 541-447-4133